

## ARTEL QUALITY POLICY SUMMARY

“At Artel, we are committed to meeting or exceeding all requirements and achieving the highest standards of quality through the implementation, maintenance, and continuous improvement of our Quality Management System. We embrace a philosophy of unwavering commitment to our customers. Delivering on these standards is not only a prerequisite; it's what we do to earn the trust and respect of our customers.”

- Paul Domorski  
Chief Executive Officer, Artel

The purpose of this document is to describe Artel's Quality Management System (QMS). The QMS meets the requirements of ANSI/ISO/ASQ 9001:2008. This document applies to all Artel employees located at the Herndon, Virginia, headquarters. It does not apply to the operation of the Artel Board of Directors or activities in support of the Artel Board of Directors. Any variations due to customer site operating practices are defined in site-specific procedures.

The use of suppliers (i.e., non-employees) to perform QMS-related activities is documented within the appropriate QMS procedure. Refer to Internal Auditing Procedure (QMS-P-8,2,2) and Purchasing Procedure (PUR-P-7.4).

Artel is a supplier of information technology professional services and managed network services. Our core competencies include systems and network engineering, support of systems and network operations, information assurance, cybersecurity/risk management framework, systems integration, full life-cycle management, and provision of global communication satellite services.

Artel provides technical solutions and professional services that include:

- Planning and analysis;
- Acquisition management;
- Systems/network integration;
- Information systems solutions; and
- Managed network services.

Artel uses a disciplined management approach to plan, direct, coordinate, and control program activities to effectively and efficiently accomplish tasks. Artel's approach provides program visibility to management to control the required work throughout the program life-cycle. This ensures that program objectives are achieved within established milestones and budgets.

Artel employs employees directly, through subcontracts, and through Personal Service Agreements.

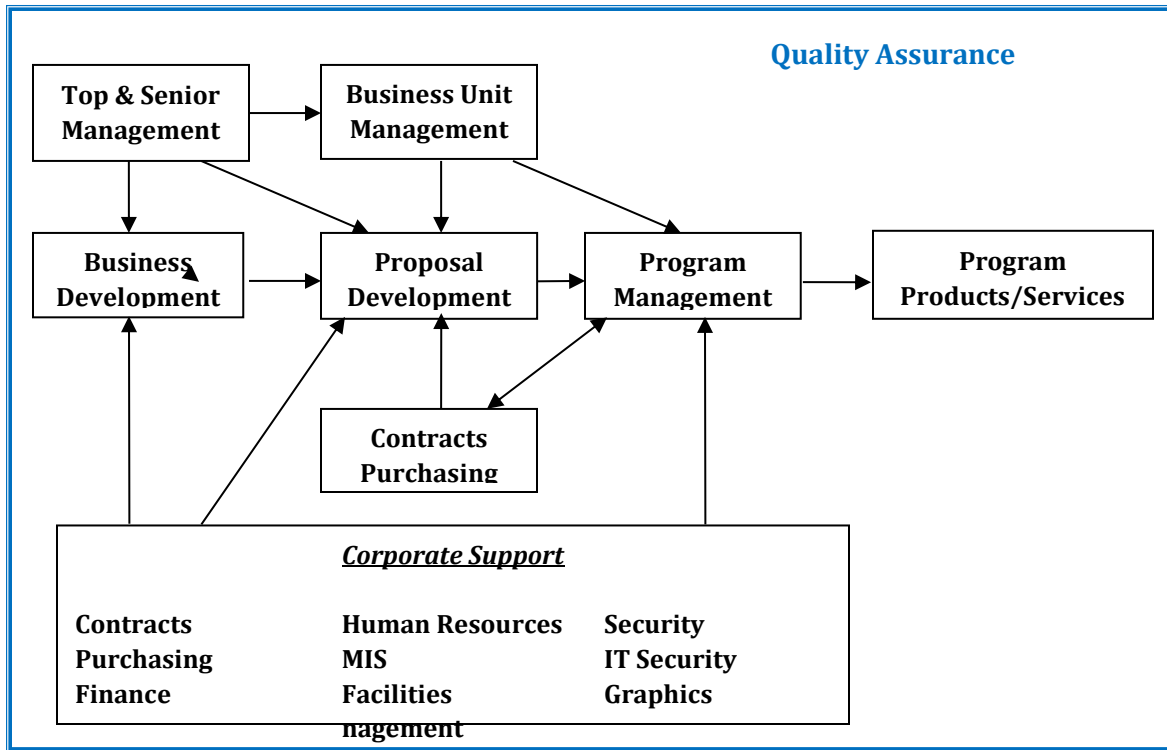
As such, Artel:

- Needs to demonstrate its ability to consistently provide products/services that meet customer and applicable statutory and regulatory requirements; and
- Aims to enhance customer satisfaction through the effective application of the QMS, including processes for continual improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

Through Artel's QMS, the term “product” applies to: (a) any final deliverable product or service intended for, or required by, a customer; and (b) any item that is input to a process that will create a product or service that will ultimately be delivered to the customer.

Statutory and regulatory requirements can be expressed as legal requirements, such as contracts, task orders, purchase orders, etc.

Artel has established a procedure for use of the ISO certification mark. Refer to Procedure for Usage of ISO 9001 Certification Mark (GRX-P-007).



**Figure 4.1-1: Sequence and Interaction of Processes**

Processes needed for the QMS referenced above and depicted in Figure 4.1-1 include processes for management activities, provision of resources, product realization, measurement, analysis, and improvement.